



andersons pharmacy

www.andersonspharmacy.co.uk

24 Hour Medication Collection Service

Andersons Pharmacy is pleased to announce the launch of our new 24-Hour Medication Collection Service. This will be available to all those who choose to use Andersons Pharmacy for their medication. Prescriptions can be collected at a time which suits you, 24 hours a day, 7 days a week.

Please see more details over leaf.

View our full Privacy Notice on our website: www.andersonspharmacy.co.uk



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The Pharmaself24 - Prescription Collection Point

The Pharmaself24 (PS24) is a safe & secure automated prescription collection point from which prescriptions or pre-paid pharmacy medicines can be quickly & easily collected. Pre-paid Pharmacy Only (P) medicines can only be collected from it after telephone consultation with one of our pharmacists.

It also helps free up the pharmacy team's time to engage with patients in counselling and other pharmacy services.

What is the Procedure for collecting a prescription from the PS24? It is very simple.

- **Order your repeat prescription as usual** from your GP & request that it is sent to Andersons Pharmacy in Thomas Street (TS)
- **Andersons Pharmacy (TS) will collect** the prescription, dispense it and place it in the PS24
- The PS24 will send you a **six-digit PIN** code by an **SMS text message** which is valid for **3 days**.
- You will receive a **reminder** 24 hours before the period expires
- You will be able to collect your prescription by entering the PIN into the machine
- The PIN can only be used by you or another nominated person aged 18 years or older
- That PIN is no longer valid after 3 days has passed and you will not be able to collect your prescription using it

It is very important that you have regular contact with your pharmacist to support your health & wellbeing. There may therefore be times & circumstances - at our discretion or that of your Doctor - when you will still need to collect your prescriptions in person from inside the pharmacy and engage with the pharmacist. For your own benefit we feel it would be best to see you in person at least twice a year.

There are some medicines that are unsuitable to be collected from the PS24 such as controlled drugs and fridge lines. Please ask a member of staff for more details.